
Reporting Procedure

If a participant feels that they are a victim of discrimination, harassment, assault, or any other safeguarding issue, they can make a report in-person at events, or via email.

Please Note: The Safeguarding Team cannot act upon reports that come from a third party or incidents that occur away from MGS events; including other LARP events. This is to discourage accusations based on hearsay.

Any concerns, however, will be logged in a case file should an incident be reported to the Safeguarding Team by the individual that experienced it first-hand, at one of MGS events.

However, MGS reserves the right to investigate any report to its fullest capacity, whereby the safety of participants is in question, as MGS has a duty of care for all participants in attendance at an event.

The Safeguarding Team aim to make the reporting process as stress-free as possible. While there may be a specific member of the team whom you would prefer to take your report, you should be aware that all Safeguarding Team members and MGS may become involved as they collaborate, where appropriate, to agree on sanctions or further actions to take.

There are two instances where immediate involvement of the police is required: reports of physical assault or sexual assault. For most reports, there are degrees of severity that can be handled and resolved internally; physical assault and sexual assault are NOT counted among these. A full investigation into these complaints must be done in conjunction with the authorities once reported.

Reporting In-Person

Where possible, the Safeguarding Team prefer in-person reporting; it allows them to investigate incidents and take actions to resolve the complaint as soon as possible and with the least stress and disruption to all involved.

To contact a member of the team, you can ask a Ref to radio for one to come to you. We cannot guarantee that all team members will be present at every event.

The names of any Safeguarding Team members in attendance during an event will be publicised in common OC areas at the event.

Reporting Via Email

Reporting via email will be picked up by the Safeguarding Lead, who will check the inbox regularly. If you want to speak to a specific person on the team, you will need to include their name in the email subject line. This email inbox will only be accessed by the Safeguarding Team and MGS.

Email address: safeguardingteam@meta-games.co.uk

Confidentiality

The Safeguarding Team are bound by a confidentiality agreement and therefore cannot discuss any complaints or reports with any outside of the team and MGS personnel unless reporting a serious incident to the authorities.

MGS reserves the right waive confidentiality whereby the safety of participants is in question, as MGS has a duty of care for all participants. This may extend to the confirmation of sanction upon reasonable request to/from a third party with legitimate interest, or seeking legal aid/representation.